

INTERPERSONAL AND TEAM COMMUNICATION SKILLS FOR SCHOOL TEAMS

COURSE DESCRIPTION

Successful professionals understand, in addition to being experts in their chosen field, how to use their interpersonal skills savvy to create an atmosphere of openness with clear lines of communication that contribute to the team's successful performance.

This interpersonal skills workshop will help improve the quality of working relationships with co-workers, school leaders, parents, school children and others. Specifically, you will gain insights about your interpersonal workplace style and the styles of others. You will explore strategies to work with others with different priorities and through difficult team dynamics while gaining insights on approaches for collaboration.

In addition, the course content will improve communication, ease frustration and conflict so staff are more effective in their roles. Participants will learn approaches to be diplomatic, tactful, and credible in daily interactions. You will explore core DiSC® principles and strategies that raise your consciousness gaining knowledge to apply in situations that arise in the workplace.

COURSE OBJECTIVES¹

- ✓ Identify the four basic workplace styles and understand priorities that drive them
- ✓ Describe your behavioral tendencies and how your behavior affects others
- ✓ Explore preferences and priorities that drive your style
- ✓ Examine approaches for working more effectively with others who have different workplace styles

DiSC® Self-Assessment

Prior to attending the session, participants will complete the DiSC® Catalyst Workplace assessment and have immediate access to their reports. A personalized 24-page narrative-style report is generated for each attendee upon completing the online self-assessment. Attendees will have access to their reports on a digital on-demand platform and also can download a PDF file. This assessment is an industry standard behavioral-based learning assessment developed by John Wiley & Sons, Inc. It is based on extensive field research on the psychology of interpersonal dynamics and uses computer adaptive testing to ensure accurate results.

The report will provide a non-bias view of an individual's workplace style and his/her behavioral tendencies. It will serve as a multi-level learning instrument covering a broad range of information including:

- Strengths and weaknesses of your workplace style
- Motivators and Stressors
- Understanding of how you react to other styles and what they want from you
- Strategies to increase your personal effectiveness
- Strategies for building better relationships when working with different styles

¹ Clients may elect to have staff complete pre-work activities to maximize time for skill building during the live session.