

GREETINGS MANAGERS, EPIC ADMINISTRATORS, AND TRAINERS



We hope everyone had a great summer and is looking forward to the transition to a new season. And with that, we know that fall time is always a busy time for facilitating classes before the year-end vacation season kicks in. We are sending our 3rd Quarter Newsletter. It covers updates to DiSC® and Five Behavior products as well as EPIC Administration for Sub-Accounts. We are hopeful it will provide insights to support your Training Centers.

WHAT'S NEW FOR DISC® CATALYST

A. DISC WORKPLACE ON CATALYST™ IS GETTING TRANSLATED!

We are delighted to share that Everything DiSC Workplace® on Catalyst™ is getting translated, starting with Danish and Japanese! Stay tuned for more updates and the official launch dates! Let us know if you have interest in a particular language for your DiSC learners.

B. DISC CATALYST™ PLATFORM - INTRODUCING PRIVATE ORGANIZATIONS ON CATALYST™!



In our previous newsletter we hinted that updates would be coming to the Catalyst Platform for administrators. Well, no formal announcements have been made. We do anticipate that these may come soon. We have our annual conference in Minnesota later this month. I'm hoping to gather new details at the conference. Stay tuned.

One change was recently announced impacting Catalyst Administrators and learners. This is noted on the front page of your EPIC sub-account under 'Announcements'. I have recapped it below.

- Effective August 26, administrators can only assign Catalyst access codes to organizations created within their EPIC sub-account. This action was taken primarily to address security and privacy concerns. You will no longer have the ability to assign codes across sub-accounts.
- Regarding learners, they will be limited by which colleagues they can see and connect to, by allowing access only to those in the same EPIC account. Again, this will ensure alignment with clients' expectations around privacy and data management.

C. INNOVATIVE LEARNING EVENT



Wiley will host a virtual learning showcase event ---*Empowering Direct Reports: A Leader's' Guide to Unlocking Team Potential*. The Everything DiSC ® profile will be highlighted. This one-hour session is scheduled from 11:00 -12:00 ET August 23rd. Send us an email if you want to register for this free event.

D. FREE CATALYST™ UPGRADE OFFER EXTENDED THROUGH 2025!



If your agency hasn't migrated to the Catalyst Platform, is now the right time to explore the power of Catalyst™?! We are extending ALL our free Everything DiSC® on Catalyst upgrades through 2025. And with our new [Catalyst Upgrade tool](#), migrating your learners is easier than ever.

Here is a list of **free** Catalyst™ upgrades for English profiles only:

- Everything DiSC Workplace® on Catalyst
- Everything DiSC Agile EQ™ on Catalyst
- Everything DiSC Management on Catalyst

In addition, any Workplace, Agile EQ, or Management Kit holder who purchased a traditional kit on or before December 31, 2025, is eligible to access a FREE kit upgrade via the Everything DiSC registration site using your registered serial number.

WHAT'S NEW FOR THE FIVE BEHAVIOR PRODUCT

A. THE FIVE BEHAVIORS CERTIFIED PRACTITIONER



The new Five Behaviors® Certification offers practitioners a proven approach to create a meaningful impact on teambuilding. **This certification** is ideal for an organization seeking to enhance teamwork and collaboration starting with the individual team member and then the team.

The Five Behaviors® model consist of modules on Trust, Conflict, Commitment, Accountability, and Results. This certification program was streamlined earlier this year. The new certification is just two-week long combining live, instructor-led sessions with self-guided online learning. It is a proven approach to build the confidence and expertise to deliver impactful teambuilding sessions. Upon passing the certification exam, facilitators will earn the credential of The Five Behaviors Certified Practitioner. Upcoming course dates: September 30th and October 25th. Contact us to get register or request additional information.

[Click here for a more detailed description of 5 Behaviors](#)

This link includes a March 2024 White Paper released by Wiley on ***The State of Team***.

EPIC CREDITS - CERTIFICATION - SUPPLIES



Let us know when you need to replenish EPIC credits for your sub-accounts or purchase a certification course for new staff. Our goal is to respond to all requests within 24 hours. Also, Wiley has extended the number of certification classes so it is much easier to reserve a seat. Let us know your date preferences and we will cross-check availability. Discounts are given for purchases of multiple seats in a single purchase.

You can cancel a session within a week of the start date should your schedule change.

Reminder: Check the *News and Announcements* section on the front page of your EPIC sub-account for the latest updates for the Platform. This is how Wiley will directly alert you of changes impacting EPIC administrators.

ON-DEMAND MICRO-LEARNING RESOURCES

Visit our web page for on-demand resources--video tutorials, latest FAQ documents (released in August 2024) for Everything DiSC and 5-Behaviors, etc. These resources are provided to support your facilitators. New materials will be added as they become available. Minor updates were added in May 2024.

- I. [Click here for our On-Demand Micro Learning Video Tutorials](#)
- II. [Click here for the latest Updated FAQ Document for Catalyst Platform](#)

Note: Pull down on the page to see the full content.

VIRTUAL CERTIFICATIONS



For easy reference, we are providing an abbreviated list of upcoming course dates for DiSC and 5-Behaviors. Recall also that trainers can earn SHRM or CPTD recertification credits for most classes.

A. Upcoming Course Schedule - Everything DiSC® Certified Practitioner Certification

First, the Everything DiSC® Certified Practitioner Certification is your best resource to gain foundational knowledge and tools for facilitating Everything DiSC® training.

[Click here to download a copy of the brochure](#)
[Click here to see a 3-minute video on certification](#)

Note: The trainer will need an Everything DiSC Catalyst Facilitation Kit to complete certification. This Wiley policy is a change from earlier when you only needed access to a kit. We offer bundled pricing when both are purchased and volume discounts when multiple trainers sign-up.

Contact us if you want to register your trainers for a certification class and to obtain pricing information.

SESSIONS	DATE	NOTES
Begin online pre-work September 26	September 30 & October 2,7,9	2:00 – 4:00 pm CT
Begin online pre-work September 27	October 1,3,8,10	10:00 – 12:00 CT
Begin online pre-work October 11	October 15,17, 22, 24	10:00 – 12:00 CT
Begin online pre-work October 11	October 15,17, 22, 24	2:00 – 4:00 CT
Begin online pre-work October 14	October 16, 18, 23,25	10:00 – 12:00
Begin online pre-work October 25	October 29, 31 & November 5& 7	1:00 – 3:00 CT
Begin online pre-work October 25	October 29, 31 & November 5, 7	2:00 – 4:00 CT

B. Upcoming Course Schedule - Five Behaviors® Certification Course

The new Five Behaviors® Certification Course came on live last spring. The new course will prepare facilitators to deliver Five Behaviors learning experiences that help build cohesive teams. The certification will include training for the individual team members and team facilitation to support intact teams.

[Click here to download a copy of the brochure](#)

All classes have vacancies. Contact us to discuss pricing and to complete registration.

SESSION	DATE	NOTES
Begin online pre-work September 30	October 2,4,9, 11	10:00 – 12:00 CT
Begin online pre-work October 10	October 14, 16, 21, 23	2:00 – 4:00 CT
Begin online pre-work October 14	October 16, 18, 23, 25	9:00 – 11:00 CT

Begin online pre-work October 25	October 29, 31 & November 5, 7	9:00 – 11:00 CT
Begin online pre-work November 8	November 12, 14, 19, 21	10:00 – 12:00 CT

PHYSICAL FACILITATION KITS TO BE DISCONTINUED

Wiley launched digital facilitation kits in 2023. Since then, they observed a significant decline in the purchase of physical kits. As a result, the decision was recently announced to discontinue ALL physical facilitation kits for Everything DiSC® and Five Behaviors® by June 30, 2025, or while supplies last, whichever comes first.

Digital facilitation kits will be the medium for purchasing kits. Click here to see all [Discounted Products](#).

ABOUT US



We received a formal notification from [Manage HR Magazine](#) that its Evaluation Panel has shortlisted Management Resource Services to be featured as one of the distinguished contenders of 'Top 10 Everything DiSC Solutions Providers 2024' on Everything DiSC with a client-centric profile.

As a large percent of our clients are federal training centers like you, we wish to simply say 'Thank You' for this distinguish recognition of our services and DiSC products. We feel honored to receive your vote.

CLOSING



"Thank You" for being our client over the years. It is an honor to serve you. We always welcome phone consultations if you would like to explore any of the assessments for fit to support an in-house training program or questions related to any of the products or certification courses. We look forward to hearing from you. Have a wonderful autumn!

Contact Us



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