

## GREETINGS EPIC ACCOUNT ADMINISTRATORS AND MANAGERS

This is our first ever EPIC Newsletter. We anticipate issuing the newsletter quarterly. We are venturing on this path as an enhanced way to keep you abreast of the latest regarding the EPIC Administrator's Platform and announcements regarding new assessments, certifications and training sessions, updates to facilitation materials, beta testing opportunities and more. We welcome your feedback on the newsletter and suggestions you have to make it more useful.

## SOCIETY FOR HUMAN RESOURCE MANAGEMENT (SHRM) PDCS NOW AVAILABLE



Our newest announcement is that the Society of Human Resource Management (SHRM) is now accepting Wiley training courses on the Everything DiSC™ and 5 Behavior of a Dysfunctional Team training towards **Professional Development Credits (PDCs)** for SHRM recertification. We have received this request from many of you so it is exciting to make this announcement in our first newsletter. The SHRM guideline is one hour of training will qualify for one hour of recertification. A great benefit to your staff is that you earn PDC credits toward recertification while completing Wiley training, thus saving you money on potential additional training requirements. You will receive an **Activity ID** upon completion of the qualifying course, which you can use to report PDCs earned on SHRM's Recertification Portal. See below for the qualifying Wiley courses. Let us know if you have additional questions.

### Association for Talent Development (ATD) Certified Trainers

An added bonus for your ATD certified trainers is that ATD generally accepts SHRM credits toward recertification for *Certified Professional in Learning and Performance (CPLP™)* and the *Associate Professional in Talent Development (APTD™)*. Based on our personal affiliation with ATD, a manual submission of SHRM's continuing education credits are generally accepted for recertification credits. Check with the [ATD Certification Institute](#) or your local ATD Chapter for more details.

### Wiley Courses that Qualify for SHRM recertification credit- Professional Development Credits (PDCs)

- Everything DiSC Essentials – 3 PDCs
- Everything DiSC Workplace Certification – 15 PDCs
- The Five Behaviors of a Cohesive Team Accreditation – 19 PDCs
- The Five Behaviors of a Cohesive Team Re-Accreditation – 3 PDCs

## RECENT PRODUCT ANNOUNCEMENTS

### Beta Test 1 - Emotional Intelligence Assessment

First, a big Thank You to our clients who supported us in the Beta Test 1 Program for the Emotional Intelligence Assessment earlier this year. We appreciate your partnership to provide feedback to help develop the product. Obviously, customer feedback is critical to the Wiley Development Team when taking a new assessment through the product development phase. We anticipate hearing an update from the beta soon, possibly at the Wiley National Conference in Denver later this month. We do anticipate there will be a beta II program. If you are interested in being part of future beta opportunities, let us know so we can keep you abreast of new opportunities on the horizon. It is a great way to help shape new products and to gain insights into the development process.

### Conflict Assessment – New Release

Have you tried the Conflict Assessment yet? If not, we want to make you aware that the Conflict Assessment and Facilitator's Guide were released last summer. Many of you can see the conflict assessment in your EPIC Accounts now, including a sample report you can share with colleagues. If you don't see it in your subaccount, simply contact us to add it to your account. Remember you can use your current EPIC credits to administer all profiles shown in your EPIC account.



## SCHEDULE – SHOWCASES AND CERTIFICATIONS

We are providing a list of upcoming Wiley classes over the next several months. We hope this will be helpful for your planning. First, if you haven't taken advantage of the virtual showcases, I encourage you to join a session. This is a great opportunity to learn about new products without having to leave your office. Virtual showcases are typical 60 minutes and there is no charge to attend. An added benefit is you get a complimentary copy of the assessment.

### Unlocking Management Potential Showcase

The latest launch for virtual showcases is spotlighting the Everything DiSC Management Report. **The next session is May 13<sup>th</sup> at 12:00pm CST.** This particular showcase should prove useful to trainers enhancing or developing a new management training course. Again, there is no charge to attend the

session and attendees will have an opportunity to take a complimentary Everything DiSC Management assessment. Sessions do fill up so contact us now if you want to have a staff member attend.

### DiSC™ Certification Sessions

To see upcoming classes, visit the link below. Pull down to the bottom of the web page to see the current list of DiSC™ Certification courses for live facilitated classes in Minneapolis and virtual classes. Please contact us if you want to register your trainers for a certification class and to obtaining pricing information. Discount are available for multiple attendees.

<https://www.everythingdisc.com/managementresourceservices>

### 5 Behaviors of a Cohesive Team Training – Showcase and Accreditation Sessions

Below are showcases and accreditation sessions you may attend to learn more about the 5 Behavior Program offerings. These showcases are based on the 5 Behaviors of a Dysfunctional Team book by Patrick Lencioni. The program is targeted for working with in-tact teams supporting team development and to give insights to learners on their individual team interactions.

Accreditation training is an intensive five-week blended learning course to prepare your in-house trainer to more effectively facilitate The Five Behaviors of a Cohesive Team® program, including teaching them how to create and deliver a custom workshop. This is a fee-based session. Again, contact us if you want to register.

The Five Behaviors™ Virtual Showcase	May 10	12pm CST
The Five Behaviors™ Facilitator Accreditation-Virtual	April 23	2pm CST
The Five Behaviors™ Virtual Showcase	May 10	12pm CST
The Five Behaviors™ Facilitator Accreditation-Virtual	June 11	10am CST

## EPIC SUBACCOUNT

No immediate updates are announced at this time impacting your EPIC account. Of course, contact us when you need to order additional EPIC credits. We will target completing new orders within 24-48 hours. In addition, if initially you chose to populate a limited number of assessment in your subaccount, you can contact us to add new ones, for example the Conflict Assessment. We are always happy to have a phone consultation if you would like to explore any of the assessments for fit to support an in-house training program.

We are also including a link to show the EPIC credits required to generate reports. Recently we have received several requests for this information and thought others may find the table useful too.

<http://teamforresults.com/epic-credits/>

We hope you find the content in this newsletter helpful. We look forward to hearing your feedback. Also, let us know if there are particular topics you want us to consider adding to the newsletter. We look forward to hearing from you.

### Contact Us

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