

## GREETINGS EPIC ADMINISTRATORS, MANAGERS AND TRAINERS

We hope you and your team are well during the unanticipated COVID-19 pandemic. Clearly these are difficult times for us all personally and for our work communities too. Like many of your training departments, we too are learning to adjust to the changing times and seeking ways to continue the work we are charged to do. We hope the new solution discussed in this quarterly newsletter will be a useful resource for your team.



As stated previously, the goal of our newsletter is to keep everyone abreast of the latest happenings regarding the Everything DiSC® and Five Behaviors™ products as well as the EPIC platform.

We cover new product announcements, upcoming training and certification sessions, beta testing opportunities and more. Last, we encourage you to share the newsletter with others in your organization that can benefit from the content.

### PRODUCT ANNOUNCEMENTS



**Catalyst.**

### **Introducing the Catalyst™ Platform**

Wiley & Sons is in the process of introducing new tools to support learning and strengthen the work culture. The tool is called Catalyst™ and represents a new learning experience for the learner and the facilitator. Everything DiSC® Catalyst™ represents the latest innovation to the DiSC® product line.

Four core components are included in the Everything DiSC Workplace Catalyst solution: 1) the Everything DiSC® Assessment, 2) the Catalyst™ platform, a personalized, on-demand mobile learning tool supporting learners, 3) Your DiSC® Profile Report (PDF) and 4) short-format, instructor-led facilitation modules tailored for virtual or in-person delivery.

Over the past several weeks, we have attended online training on Catalyst and are excited to share preliminary information with you because we believe you can put these resources to use over the summer to help manage your training programs in light of COVID-19. That is, can Everything DiSC Workplace® on Catalyst™ be the solution for your trainers to facilitate DiSC session online? The platform is targeted for a June 2020 release.

**LET ME SHARE A FEW BENEFITS THAT EXCITE US ABOUT THIS SOLUTION.**

- The solution provides the ability for training departments to offer DiSC® sessions as virtual or in-person sessions. The initial roll-out will focus on facilitating online classes which excites us given the impact COVID-19 currently has on classroom-led training.
- The training modules provides the flexibility to facilitate shorten sessions—60 to 90 minute increments—over a period of time determined by your team. The short-format, modular design will make it easy to tailor your training to any group size or time constraint. Each module is self-contained and can be delivered as a standalone training.
- You will receive ‘Guided Facilitation’ lessons you can customize for your session which shortens your overall design time. Some may use the lessons as is without any design changes. These modular lessons come complete with contemporary video and learning activities designed to take advantage of advance and basic video conferencing technology. Click the web link below for a sample video used with the virtual training:

<http://player.olympusatelecom.com/v/il4a7ef8>

- The Catalyst™ on-demand platform gives learners access to tools following the training, including the ability to immediately compare their DiSC style to their colleagues and get tips for more effective interactions in real time.

## **Your DiSC® Profile Report**

The DiSC® report used with the Catalyst™ platform is called *Your DiSC® Profile Report*. Most of the content details are identical to the ones found in today’s Everything DiSC® Workplace Report. The minor differences are in the content organization and presentation. One primary change you will notice however is the addition of introductory pages (with learning objectives) of each content section. This will allow each section to be facilitated independently (i.e., short-modules), if desired. The guided lessons included in your Facilitation Kits will be eligible for an update to support the new report in a virtual environment.

Click the web link below for a sample of the new report and insights on facilitation materials. Note: the Everything DiSC Workplace Report will still be available for your use. The introduction of Catalyst™ now provides you an addition option for your training.

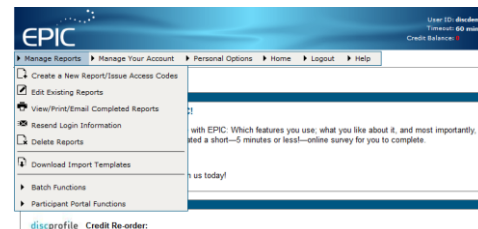
<https://teamforresults.com/disc-catalyst/>

## FREE Upgrade to the New Everything DiSC Workplace on Catalyst™

**Employees who have previously taken an Everything DiSC Workplace or DiSC Classic® assessment have an opportunity to get a FREE upgrade to the new Everything DiSC Workplace on Catalyst if necessary actions are completed by December 31, 2020! Stay tune for next steps.**

## EPIC SUB-ACCOUNT

The Everything DiSC Workplace® on Catalyst™ will be added to your EPIC subaccount when it officially launches. In the initial launch, the Everything DiSC Workplace® assessment will be populated and other DiSC® products will be added over time. Additional information will be provided for how to assign the assessment using EPIC as it becomes available. Stay-tune.



Recall also two new assessments were added to your EPIC sub-account: **Everything DiSC® Conflict and Agile EQ**. You can assign these assessments using the EPIC platform. We encourage your team to explore how these resources can enrich your curriculum.

## EPIC Credits

Let us know when you need to order additional EPIC credits, facilitator kits, certification classes or other products. We target processing new orders within 24-48 hours

## Client Questions

We haven't received any customer questions this quarter. If you do have questions, be sure to let us know. Others are likely to have the same questions and will benefit from the dialogue.

## UPCOMING CLASS SCHEDULE



For easy reference, we are providing a list of upcoming classes over the next several months in the tables below. We hope this will be helpful for planning purposes. To access the most recent availability of Everything DiSC classes, **click the link below then pull down to the bottom of the web page** to see the current list of classes. Contact us if you want to register your trainers for a certification class and to obtain pricing information. Discounts are available for multiple attendees. Recall also that trainers can earn SHRM or CPLP recertification credits for most classes.

<https://www.everythingdisc.com/managementresourceservices>

### DiSC Certification Sessions

As many of you know, the certification classes have filled quickly. The demand has been particularly high for the virtual certification classes. It is exciting to see so many trainers complete their certification. We only have a small quantity of seats available for summer classes which are shown below. We encourage you to sign up early to get the time you prefer. Contact us to complete registration.



SESSION	DATE	NOTES
<b>Virtual On-Line Certification:</b> Everything DiSC Workplace	May 29, June 5, June 12, June 19	9 am – 10:30 am CST. Additional details will be sent upon registration
<b>Virtual On-Line Certification:</b> Everything DiSC Workplace	May 29, June 5, June 12, June 19	12 pm – 1:30 pm CST. Additional details will be sent upon registration
<b>Virtual On-Line Certification:</b> Everything DiSC Workplace	June 25, July 2, July 9, July 16	9 am – 10:30 am CST. Additional details will be sent upon registration
<b>Virtual On-Line Certification:</b> Everything DiSC Workplace	June 25, July 2, July 9, July 16	1 pm – 2:30 pm CST. Additional details will be sent upon registration

### 5 Behaviors Team Accreditation Training

Accreditation training is an intensive five-week virtual learning course to prepare your in-house facilitators and training consultants to more effectively lead The Five Behaviors of a Cohesive Team® program. This team development program is based on the 5 Behaviors of a Dysfunctional Team Book by Patrick Lencioni. Again, contact us if you want to register or have questions about implementing the program.

SESSION	DATE	NOTES
Instructor - Led <b>Virtual Classroom:</b> The Five Behaviors™ Facilitator Accreditation	June 30, July 7, July 14, July 21, July 28. 90-Minute Weekly Sessions	9:00 am CST Additional details will be sent upon registration

Instructor - Led <b>Virtual Classroom</b> : The Five Behaviors™ Facilitator Accreditation	Sept. 4, Sept. 11, Sept 18, Sept 25, Oct 2. 90-Minute Weekly Sessions	1:00 pm CST Additional details will be sent upon registration
Instructor - Led <b>Virtual Classroom</b> : The Five Behaviors™ Facilitator Accreditation	Nov. 10, Nov. 17, Nov. 24, Dec. 1, Dec. 8. 90-Minute Weekly Sessions	9:00 am CST Additional details will be sent upon registration

### Training Showcases

First, if you haven't taken advantage of the virtual training showcases, I encourage you to join a session as my guest. This is a great opportunity for L&D Managers and trainers to experience products and assess if they are right for your agency without having to leave your office. And, another benefit is you get to take a complimentary assessment so you can experience it for yourself. Contact us to register for an upcoming session. The showcases are typically 60 minutes.

<b>Virtual On-Line Certification:</b> Everything DiSC Showcase	June 9	2:00 – 3:00 CST
	July 13	11:00 – 12:00 CST
	August 13	2:00 – 3:00 CST

### CLOSING

In closing, we want to say Thank You for being our customer. It is an honor to serve you. Also, let us know if there are particular topics you want us to add to the newsletter. Last, we are always happy to have a phone consultation if you would like to explore any of the assessments for fit to support an in-house training program or questions related to the EPIC platform. We look forward to hearing from you.

### Contact Us

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